#### PAYMENT & DELIVERY

#### **PAYMENT**

#### PAYMENT OPTIONS

You can pay by the following methods:

Credit card – card schemes accepted: Visa, MasterCard, American Express

Your credit card will be debited at the time the order is received and confirmed. The name of the account holder must match the name of the person placing the order.

*Paypal* – allows you to make payments without inserting your credit card details on the website. Your account will be debited at the time the order is completed. To register visit paypal.com

## VAT AND RECEIPT

On <u>www.massimoalba.com</u> the price of the goods shown on the Website and inclusive of VAT. You will receive copy of the invoice as an attachment after the order confirmation email and the final invoice inside the delivery box.

Please note: once the order has been confirmed, we cannot amend any details already inserted or chance the confirmation terms.

#### **SECURE PAYMENTS**

All payments through our Website will be managed with your personal safety online thanks to the use of COMODO certified secure servers and the adoption of the most advanced encryption systmes (SSL). We only use secure connection, evidenced by "https" prefix and padlock symbol on the address bar on your browser.

For security reasons, we will ask you to insert your CCV credit card number on every new order.

# **DELIVERY**

## TERMS AND DELIVERY COSTS

Express Delivery

within 1-3 working days

- free with a minimum order of € 200
- for orders less then €200, delivery prices will be subject to actual weigh and country of delivery

All deliveries will be done during working hours Monday to Friday, excluding our public holidays. The courier will try to deliver the parcel 2 times, after the 2<sup>nd</sup> attempt, the delivery will be shipped again to our warehouse.

Once the order has been place and confirmed, it will not be allowed to chance the delivery address. All orders are process automatically and we are not able to modify the delivery days

If you need further information's or clarification in regards to shipping and delivery costs to your country, please contact us inserting your country and its zip code.

### **DELIVERY RESTRICTIONS**

We delivery to all Europe, except for Russia, Georgia, Armenia, Post Office and Mail Boxes. All order to above destinations will be automatically declined and cancelled. Please see the list of the country where we ship.